Clarification Note # 5
GSA internal reference: 253921
Procurement procedure: GSA/OP/08/19
Security Monitoring services to the GSA

Question #25: In the Annex I.E (‘Service Level Agreement’) of the Tender Specifications (applicable to Lot 1 only), in section 3.1., there is an error in the cross-reference stating, “See section Error! Reference source not found..”. Could you please clarify to which section this part is referring to?
Answer #25: Please refer to Corrigendum 3.

Question #26: In Annex I (‘Tender Specifications’), in section 4.6.2 (‘Technical Proposal (Envelope 2)’), the table listing the content of the Technical Proposal does not contain a line with the item no 2. Could you please confirm that this is a typing error? If not, could you please kindly provide the content for item 2?
Answer #26: Kindly note it was a clerical error. There is no line with the item no 2. The content of section 4.6.2 is correct.

Question #27: Where a domestic process for obtaining a security clearance requires approval or endorsement by GSA, and the tenderer wishes to include an entity in its proposal as a subcontractor or core-team member who is not yet in possession of such clearance, will GSA support the application to obtain clearance?
Answer #27: Depending on the EU member State, GSA may be requested to confirm the Facility Security Clearance of a company to the respective National Security authority. In such case, the GSA Local Security officer will confirm the need for the clearance.

Question #28: In the document Annex I.1- Lot 01 (‘Technical Terms of reference and Simulation exercise’), in section 2.6.6.3, the Annex I.L is mentioned, that relates to the GSMC Internal Rules for Shift Work. This Annex I.L has not been provided in the public files nor under the NDU. Could you please provide us with a copy of the Annex?
Answer #28: Please note that this Annex is incorporated to the document Annex I.1-Lot 01 (‘Technical Terms of Reference and simulation exercise’, and can be found at section 2.2.4. Kindly refer to the Corrigendum 3 for the relevant update of the text.

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